

Nord

# Stage 3



## 1. UPDATE YOUR FIRMWARE

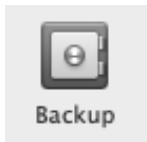
Before we begin, **make sure your Nord Stage 3 is on the latest firmware OS (version 2.62)**. To see your version, turn on your Nord and check the launch screen.

## 2. INSTALLATION METHOD 1: THE EASY WAY

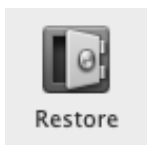
**CAUTION:** Installing from an archive file will write over **ALL** of the existing files you currently have on your Nord.

If you are ok with this, follow these steps for an easy install:

1. Download the Nord Sound Manager. [Click here to download for free.](#)
2. Connect your Nord Stage 3 via a USB cable and launch the Nord Sound Manager
3. In the upper-right corner, click “**Backup**” to save a backup copy of your current Nord Stage 3 library.



4. After you have made a backup, click “**Restore**” in the upper-right corner.



### Troubleshooting Tips

Check out the Nord Stage 3 manual for Nord's official troubleshooting tips.

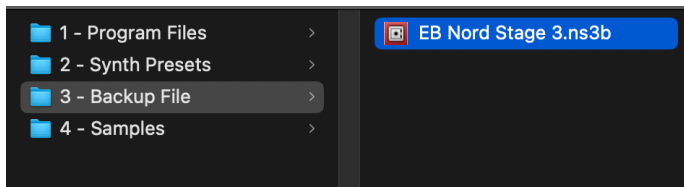
[Nord Sound Manager](#)

[Nord Stage 3 Manual](#)

If you are still experiencing issues after completing all of these steps, please contact us at [support@soundshop.co](mailto:support@soundshop.co). We would love to help you!



- Open the “**Backup File**” folder inside our your SoundShop download folder and locate the **.ns3b file**. Drag this file into the “**Restore**” window and sit back and relax. This is a very large file size and will take about 2 hours for the upload to complete.

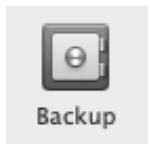


## 3. INSTALLATION METHOD 2: THE CUSTOM WAY

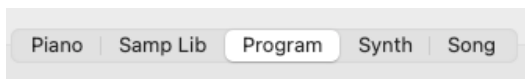
### INSTALLING THE PROGRAM FILES

If you want to blend your new SoundShop presets with your current Nord Stage 3 settings, this route is for you.

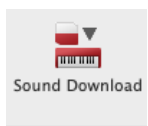
- Download the Nord Sound Manager. [Click here to download for free.](#)
- Connect your Nord Stage 3 via a USB cable and launch the Nord Sound Manager
- In the upper-right corner, click “**Backup**” to save a backup copy of your current Nord Stage 3 library.



- After you have made a backup, click “**Program**” in the upper-right corner.

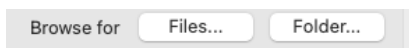


- Next, click the button labeled “**Sound Download**”.



- Click on the “**Folder**” button in the Nord Sound Manager, and navigate to “**Bank P**” in your SoundShop download folder.

**File path: SoundShop Download Folder > 1-Presets > 1-Program Files > Bank P**

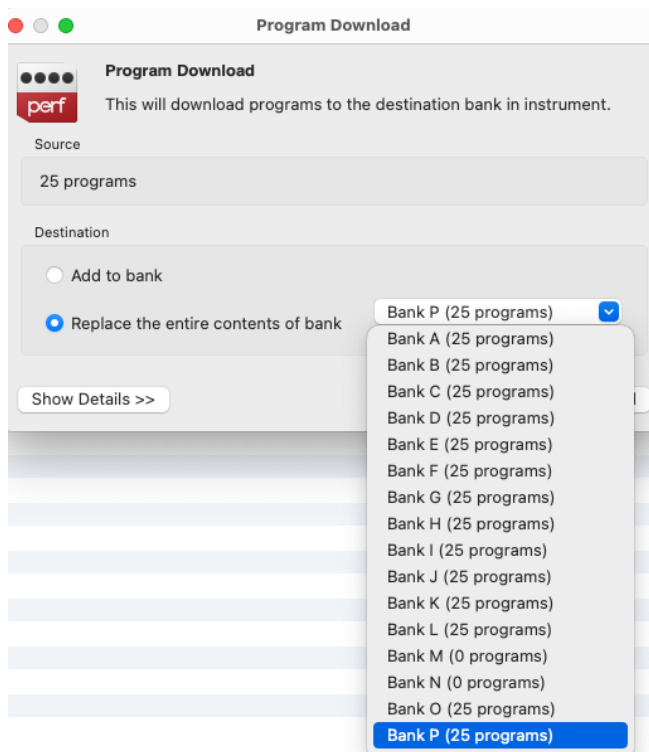


*If you don't want to install all of the SoundShop program files, it's also possible to either select specific files using the file button, or drag and drop individual program files into the Nord Sound Manager. Just click the “**Organize**” button in the upper-left corner of the Nord Sound Manager to view all available slots on your Nord.*

- If there are already program files in Bank P, move them to an open space before uploading your new presets.



8. Select **“Replace the entire contents of bank”** in the program download window, then select **“Bank P”**, and click **“Download”**.



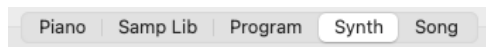
9. Repeat steps 6-8 with **“Bank O”** in your SoundShop download folder.

**File path: SoundShop Download Folder > 1-Presets > 1-Program Files > Bank O**

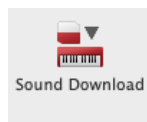
## INSTALLING THE SYNTH PRESETS

Now that we have finished installing the Program Files, it is time for the Synth Presets.

1. Click on the **“Synth”** tab in the Nord Sound Manager.



2. Next, click the button labeled **“Sound Download”**.



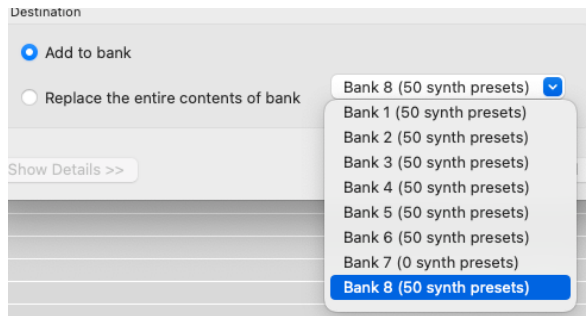
3. Click on the **“Folder”** button in the Nord Sound Manager, and navigate to **“Bank 8”** in your SoundShop download folder.

**File path: SoundShop Download Folder > 1-Presets > 2-Synth Presets > Bank 8**

*If you don't want to install all of the SoundShop Synth Presets, it's also possible to either select specific files using the file button, or drag and drop individual Synth Presets into the Nord Sound Manager. Just click the **“Organize”** button in the upper-left corner of the Nord Sound Manager to view all available slots on your Nord.*



4. Lastly, select the “**Bank 8**” slot in your window, and click “**Download**”.



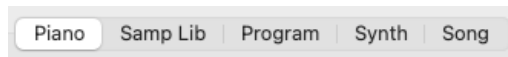
## 4. TROUBLESHOOTING “MISSING SAMPLE WARNING” & OTHER ERRORS

This SoundShop Nord Stage 3 preset bundle only uses the official Nord samples that came with the latest Nord firmware version (Factory Restore Revision H v. 2.5) of the Nord Stage 3. **If you have the latest version, you shouldn’t need to install any piano or instrument samples.**

If your Nord Stage 3 is giving you missing sample warnings but you haven’t removed any, try [downloading the latest factory restore file here](#) or simply use the Archive File in **Installation Method 1**. If this trick doesn’t work for you, follow the steps below:

### INSTALLING PIANO SAMPLES

1. Click on the “**Piano**” tab in the Nord Sound Manager.



2. Navigate to the missing file in the “**Piano Library**” folder in your SoundShop download folder. All the samples are saved by category (Grand, Upright, Electric, etc).

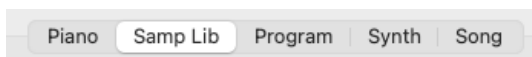
**File path:** *SoundShop Download Folder > 1-Presets > 4-Samples > Piano Library*

3. Click the “**Organize**” button in the upper-left corner of the Nord Sound Manager, and drag and drop in the piano sample you’re missing to the correct category.

*If you’ve added custom samples in the past, you might not have enough room to drag in your piano samples. See the “**Substituting Piano Samples**” section below so we can help you figure out a workaround.*

### INSTALLING INSTRUMENT SAMPLES

1. Click on the “**Samp Lib**” tab in the Nord Sound Manager.



2. Navigate to the missing file in the “**Sample Library**” folder in your SoundShop download folder.

**File path:** *SoundShop Download Folder > 1-Presets > 4-Samples > Sample Library*



- Click the **“Organize”** button in the upper-left corner of the Nord Sound Manager, and drag and drop in the sample you’re missing to the correct category.

*If you’ve added custom samples in the past, you might not have enough room to drag in your samples into the sample library. To find files you want to delete, click the column next to the “size” column to organize your samples by used and unused. Remove some of your “unused” samples by selecting them and clicking the **“Sound Upload”** button, and then **deleting** them.*

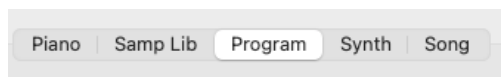
| Category          | Size   |        |
|-------------------|--------|--------|
| Mellotron         | 2.2 MB | Unused |
| Mellotron         | 766 KB | Unused |
| Mellotron         | 3.7 MB | Unused |
| Mellotron         | 2.4 MB | Unused |
| Mellotron         | 6.3 MB | Unused |
| Mellotron         | 958 KB | Unused |
| Mellotron         | 2.3 MB | Unused |
| Mellotron         | 4.2 MB | Unused |
| Ensemble Strin... | 4.9 MB |        |
| Ensemble Strin... | 4.8 MB |        |
| Ensemble Strin... | 4.2 MB |        |
| Ensemble Strin... | 958 KB |        |

## SUBSTITUTING PIANO SAMPLES

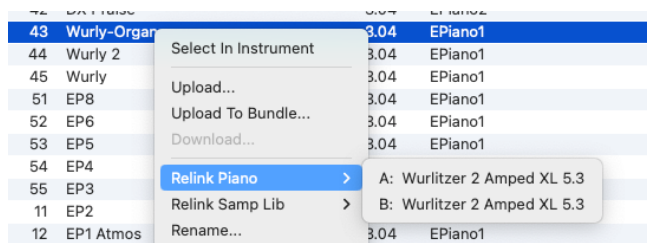
If you’ve downloaded custom Nord Piano samples that aren’t the stock samples, and you don’t want to remove them, it’s possible to substitute the pianos you like into the programs you have. **This is possible but not recommended.**

Remember, it’s important to substitute grand pianos for grand pianos, uprights for uprights, etc to maintain the feel of the original program file.

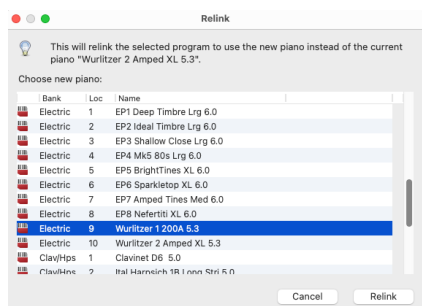
- Select a program file in the **“Program”** section of the Nord Sound Manager.



- Right click on the program file you want to relink to a new piano sample, and hover over **“Relink Piano”**. You can select slot **“A”** or slot **“B”**. For demonstration purposes, I’ll relink the A slot.



3. Select a similar sample, then select **“Relink”**.



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