

Neural DSP

Quad Cortex



1. GET YOUR QUAD CORTEX ONLINE

SoundShop Quad Cortex presets are not a file download. They arrive in your [Cortex Cloud](#) account and sync straight to your Quad Cortex over Wi-Fi.

On the Quad Cortex, tap the ... menu in the top-right corner of The Grid and open **Settings**. Choose **Connection** to join your Wi-Fi, then **My Account** to sign in to your Neural DSP account.

2. FOLLOW THESOUNDSHOPCO

Cortex Cloud only shares between accounts that follow each other, so this is the one step that unlocks your delivery.

Open cloud.neuraldsp.com/cloud/u/thesoundshopco, sign in, and tap **Follow**. In the Cortex Cloud app, search for **thesoundshopco** and tap **Follow**.

 Follow

3. YOUR CORTEX CLOUD USERNAME

You typed it in the pop-up at checkout. It has to be your **username**, exactly as it shows at the top of your Cortex Cloud profile, not your email address. Typed it wrong? Reply to your order email with the right one.

4. WE SHARE THE PRESETS TO YOU

Once you follow us, your presets land in your Cortex Cloud account within the hour, usually much faster. We email you the moment they are there, with a link that opens them. Turn the page to download them.

Troubleshooting Tips

Check out the Neural DSP Support Page for their official troubleshooting tips.

[Neural DSP Support](#)

[Quad Cortex Manual](#)

[Cortex Cloud](#)

If you are still experiencing issues after completing all of these steps, please contact us at support@soundshop.co.

We would love to help you!

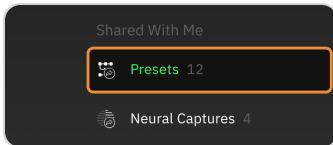


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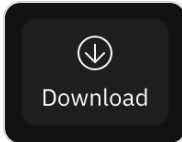
5. DOWNLOAD FROM CORTEX CLOUD

ON YOUR COMPUTER

1. Go to cloud.neuraldsp.com and sign in.
2. Click your profile picture in the top-right corner, then **My Profile**. In the left column, under **Shared With Me**, click **Presets**.

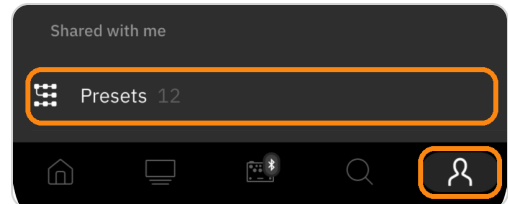


3. Click your SoundShop preset, then click **Download**. Every Neural Capture bundled with it comes along automatically.

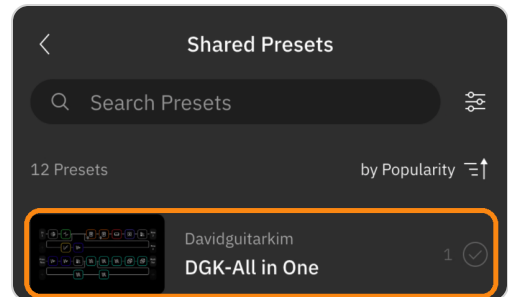


ON YOUR PHONE

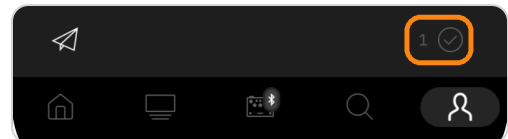
1. Install the free **Cortex Cloud** app from the App Store or Google Play and sign in with your Neural DSP account.
2. Tap the **profile** icon in the bottom-right corner, scroll down to **Shared with me** and tap **Presets**.



3. Tap your SoundShop preset.



4. Tap the **download** icon in the bottom-right corner. It shows a checkmark once the preset is in your account.



6. LOAD IT WITH CORTEX CONTROL (RECOMMENDED)

Cortex Control is Neural DSP's free desktop app. It mirrors your Quad Cortex on a big screen and makes this part much easier.

1. Download [Cortex Control](#) for Mac or Windows, connect your Quad Cortex to the computer with a USB cable, and open the app. Keep the pedal on Wi-Fi and signed in (step 1), that is how the download reaches it.
2. Click **Directory**. In the left column, click the **Presets** icon (not Favorites). The three icons are Presets, Neural Captures and Impulse Responses.
3. Open the **Downloads** setlist. Your SoundShop preset is listed there. Its Neural Captures are under the Neural Captures icon in their own Downloads folder, already in place.
4. Click the preset and choose **Save to Setlist**. Pick **My Presets** (or any setlist) and an **empty** slot. Cortex Control confirms the move.
5. Open **My Presets**, click your new preset, and choose **Go to Grid**. The whole signal chain loads onto the pedal.



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7. OR LOAD IT ON THE PEDAL ITSELF

1. With the Quad Cortex on Wi-Fi and signed in (step 1), tap the **preset name** at the top of The Grid to open the **Directory**.
2. Tap the upper-left corner of the Directory, choose **Presets**, then open **Downloads**. If the folder looks empty, give it a moment and pull down to refresh.
3. Tap the preset. The whole signal chain loads onto The Grid, captures included.
4. Tap the **...** menu in the top-right corner of The Grid and choose **Save as....** Pick a setlist and an **empty** slot, then confirm. If it asks to **Overwrite**, say no and pick an empty slot, or the preset already there is erased.

8. PLAY

Every SoundShop preset is set up the way the artist plays it. Some use **Scene** mode, one complete sound per footswitch (A to H). Others use **Stomp** mode, where each footswitch turns a block on or off. The product manual that came with your order tells you which mode the artist built it in and what every footswitch does.

Start with Input 1 and your outputs at 0 dB. If the clean sounds break up too early or the drives feel weak, adjust the volume of the first block in the chain rather than the input level. Changing the input level shifts how every block after it reacts.

Tag the artist when you share something you made with their presets. They would love to hear it.

